



**Gyros Consultancy Group**

Aboriginal-owned consultancy  
Dubbo, NSW

# Capability Statement

**Empowering people.  
Healing community.  
Inspiring change.**

*Carrying forward the advocacy of those who came before us, so that Aboriginal children, families, and communities shape the systems that shape their lives.*

[gyrosconsultancygroup.com](http://gyrosconsultancygroup.com)





## About Sheena

Sheena Olsen is a proud Ngemba/Kunja woman based in Dubbo, Western NSW, with deep connections to Aboriginal communities across the region and beyond. She founded Gyros Consultancy Group to carry the voices of Aboriginal young people, families, and communities into the policies, programs, and systems that shape their futures.

Over more than 20 years, Sheena has worked both inside and alongside the child protection, out-of-home care, and community services systems. She has held senior and project roles at the Department of Communities and Justice, led the Aboriginal Aftercare State-wide Service, and served as an Independent Review Officer on the Family Is Culture Review, one of the most significant examinations of Aboriginal child protection in NSW history.

She has founded and established Oyster Tribe Aboriginal Corporation with goals to provide community led initiatives to create better opportunities for youth and families in Dubbo.

Her perspective is shaped by lived experience, extensive practice, and formal qualifications.

She is a strategic partner to government, non-government, and Aboriginal Community Controlled Organisations working to do better by Aboriginal people, backed by the cultural authority, relationships, and technical practice to make that work real.

## Our Purpose

We exist to carry the voices of Aboriginal young people, families, and communities into the policies, programs, and systems that shape their futures, through consultancy, research, evaluation, and facilitation rooted in deep community knowledge.

## How We Work

**Community-led.** Every project begins with the people it affects. Community knowledge is the foundation, not an add-on.

**Culturally safe.** We hold space for hard conversations using protocols that respect Country, kinship, and the ongoing impact of historical and current policy.

**Evidence-informed.** Strong recommendations are built on sound data, ethical research practice, and honest analysis. We follow the AIATSIS Guidelines for Ethical Research.

**Relational, not transactional.** We walk alongside our clients, contributing to their capacity as we deliver.

**Accountable in two directions.** We are accountable to the organisations that engage us and to the communities whose stories we carry.

## Our Services

### Research and Evaluation

Community-based research, program evaluation, and independent review. Qualitative and quantitative methods, ethics-compliant design, and culturally safe data collection.

### Strategy and System Redesign

Aboriginal strategies, ten-year roadmaps, practice framework development, service model design, and policy review for organisations working with Aboriginal communities.

### Facilitation and Engagement

Community consultations, focus groups, yarning circles, workshops, and family group conferencing. On the NSW DCJ panel of Family Group Facilitators and Aboriginal Assessors

### Program Establishment and Capacity Building

ACCO establishment support, OOHC program set-up, policy and procedure development, and organisational capability building for Aboriginal-led services

## Selected Project Experience

### Maranguka Community Hub

2025-2026 / Business Consultant

In my role as a business consultant, I have undertaken a comprehensive review of program delivery and community engagement approaches to strengthen outcomes and create greater opportunities for the Bourke community. This work has focused on identifying service gaps, improving coordination between organisations, and ensuring programs are culturally appropriate, community-led, and responsive to local needs.

### Uniting, First Nations Strategy

2022 to 2023 | Aboriginal Strategy Consultant

Worked alongside the Aboriginal Strategy and Engagement Unit to review Uniting's internal practice and develop a ten-year roadmap. The resulting First Nations Strategy was approved by the Board of Directors in March 2023 and led to expanded senior Aboriginal identified positions, revised service models, and new partnerships with Aboriginal Community Controlled Organisations.

### Aboriginal Housing Office, Three Rivers Regional Assembly

2021 to 2022 | Lead Researcher and Facilitator

Designed and delivered community workshops across twelve communities in the TRRA footprint as part of an evaluation of homelessness and housing need in regional NSW. Authored a 132-page independent report with recommendations on how AHO can better meet the specific housing needs of Aboriginal people.

### Australian National University, Talking About Aboriginal Gambling

2020 to 2021 | Indigenous Research Officer

Partnered with ANU's Centre for Gambling Research, Menzies School of Health Research, ThinkPlace, and the NSW Aboriginal Safe Gambling Service on a community-led design and randomised control trial to reduce gambling harm. Led community consultations, co-designed digital resources, and contributed to the evaluation.

### Orange Aboriginal Medical Service, OOHC Establishment

2022 to 2023 | Aboriginal Consultant

Supported OAMS to establish its Out of Home Care service, developing culturally appropriate policies, procedures, practice frameworks, and service models. The OOHC service is successfully operating today.

## Qualifications & Accreditations

- Advanced Diploma in Community Sector Management
- Diploma in the Law of National Indigenous Legal Advocacy (Tranby College)
- Diploma of Community Services
- Statement of Attainment in Project Management
- Family Group Conferencing Facilitator (ACWA)
- Kinship Carer Assessment Training
- Working With Children Check
- Certificate IV in Training and Assessment

**Panel memberships:** NSW DCJ Panel of Family Group Facilitators and Aboriginal Assessors

**Recognition:** NSW Service Excellence Award (ACWA), presented by the Minister for Community Services..

## Clients We've Worked With



## Contact

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*Gyros Consultancy Group is 100% Aboriginal-owned and Supply Nation Certified. We hold appropriate professional insurances for government contracting*